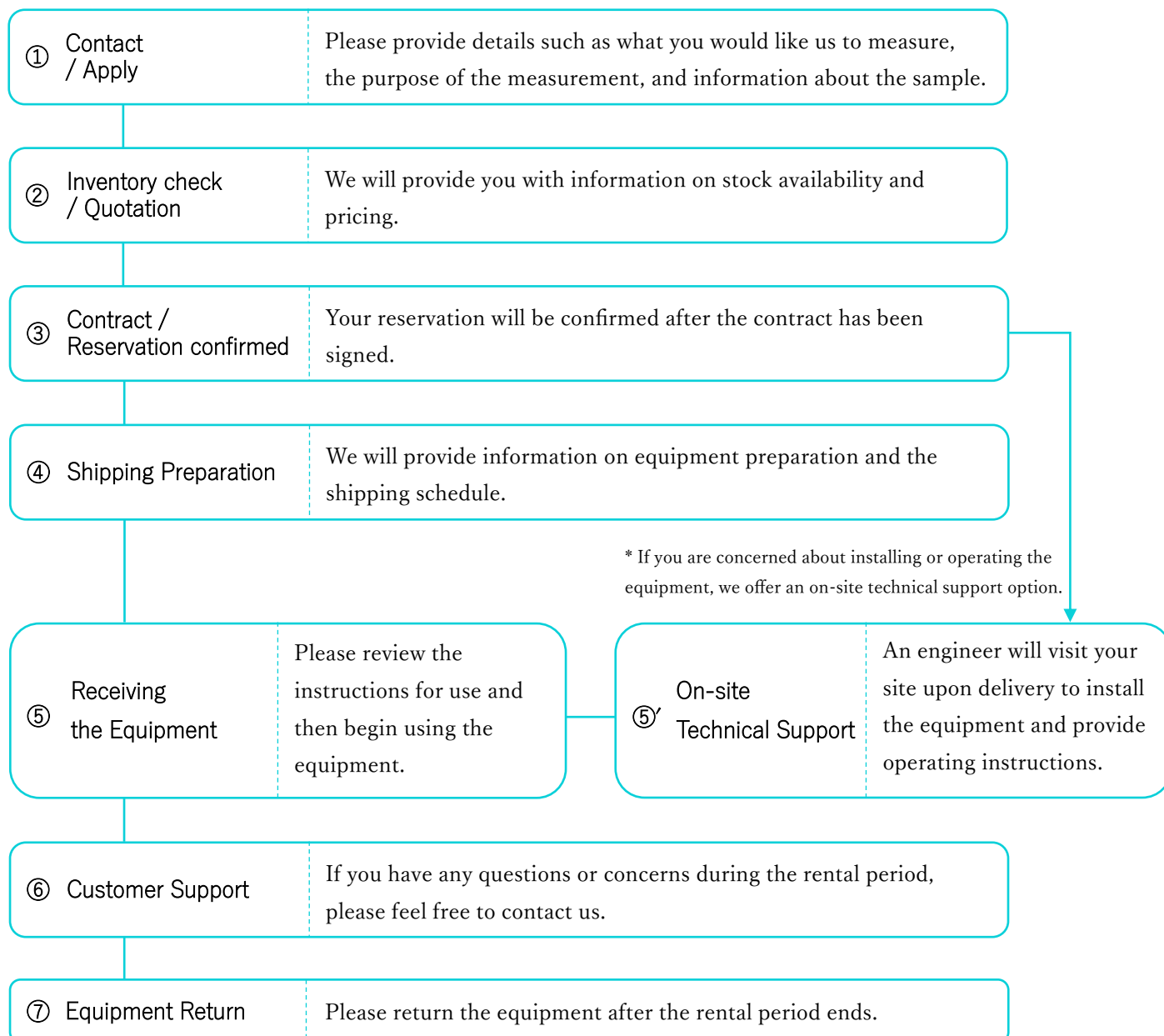


Pre-Implementation Service Rental Service

[Process Flow]



- Please cover the return shipping cost.
- After the equipment is returned, we will initialize it (clean install). We recommend that you back up any necessary data in advance.

Q1. How far in advance should I apply?

A. It depends on equipment availability, but contacting us about two (2) weeks in advance is recommended.

Q2. Can I cancel?

A. In principle, cancellation is possible before shipment. Please refer to the contract for details.

Q3. What if there is a problem with the equipment?

A. Please contact us immediately. We will arrange a replacement unit and/or provide support as needed.

Q4. How do I return the equipment?

A. Please follow the included return instructions and send it back using the specified shipping method.

Q5. What happens to my data?

A. After the equipment is returned, we will initialize it (clean install). We recommend that you back up any necessary data in advance.

[Related Services]

	Service Name	Description
Pre-Implementation Services	Trial Measurement	We perform trial measurements and provide a brief report.
	Contract Testing	We perform high-accuracy measurements and provide detailed data.
After-sales Service	Initial Setup Service	We set optimal measurement conditions tailored to your samples.
	Maintenance Service	We provide support to help keep your product in optimal condition.
	Inspection & Calibration Service	We support accuracy maintenance and long-term stable operation.

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On our website, you can find detailed product information, a wide range of measurement case studies, and measurement videos.